



Shipping Details

Order Processing:

Normal order processing can take between 1-3 business days (Monday – Friday). Weekends & Holiday’s may take a little longer as well as excessive weather conditions.

Shipping Delivery:

The following shipping methods are available, Standard Ground (3-5 business days). Currently, we do not ship to P.O. Boxes, APO/DPO/FPO, or any international addresses.

Standard Ground:

Orders delivered within the 48 contiguous states should arrive in 3-5 business days depending on delivery location. Orders shipped to Alaska, Hawaii and Puerto Rico will take an additional 2 – 5 days for delivery and are subject to an additional \$21.95 delivery fee.

Shipping Rates:

| | Standard Ground 3-5 Business Days | Alaska, Puerto Rico Hawaii add |
|-----------------|--------------------------------------|-----------------------------------|
| \$0.00-\$249.99 | \$9.95 | \$21.95 |
| \$250.00 & Up | \$11.95 | \$21.95 |

Refund Policy

We value our customers and stand behind our products. We offer a 30 day Money Back Guarantee (less shipping). Our customers’ satisfaction is important to us. However, in the event you are dissatisfied with any of our products, please contact your consultant. If you purchased from mytransformationalbeauty.com, please call our Customer Service Department for a return authorization at 1-855-777-0246.

Customers will be required to follow the below procedures, for refund to be processed.

- Call our Customer Service Department to discuss your return.
- Return product (complete) to the corporate office to be processed.
- We do not reimburse postage for returned product.

If you have any questions please call our Customer Service Department at 1-855-777-0246 M-F 8:00-5:00 PST.

Transformational Beauty
Returns Department
88 Maxwell
Irvine, CA 92618